



Website accessibility & translation services

TakeCare continually strives to ensure its services are accessible to people with disabilities. TakeCare has invested a significant amount of resources to help ensure that its website, www.takecareasia.com, is made easier to use and more accessible for people with disabilities, with the strong belief that every person has the right to live with dignity, equality, comfort and independence.

TakeCare makes available on its website an accessibility widget that is powered by a dedicated accessibility server. The software allows TakeCare's website to be compliant with the Americans with Disability Act (ADA), Section 508 of Rehabilitation Act, and current Web Content Accessibility Guidelines (WCAG 2.1 AA).

For TakeCare's Website Accessibility Statement, please click here:

<https://www.takecareasia.com/website-accessibility-statement>

TakeCare also offers translation services with partner CommGap to provide better communications services to members.

CommGap provides translation/interpretation services for more than 200 languages, including Chamorro, Chinese, Chuukese, Japanese, Korean, Marshallese, Samoan, Tagalog, Taiwanese, via phone, video, and written documentation. This helps TakeCare better communicate with non-English speaking members, or those members using American sign language, when making requests or seeking assistance from the company. This also ensures TakeCare has a clear understanding of the member's needs and not misunderstanding vital information.

These services are now available for use, on request, through TakeCare's Customer Service.

If you are experiencing difficulty with an accessibility issue or content on www.takecareasia.com or require assistance with translation services, please contact TakeCare Customer Service at (671) 647-3526 or via email, customerservice@takecareasia.com and we will be happy to assist.