Travel Advisory for TakeCare Members

Updated 06/02/2020 (12:45 pm)

Quarantine for all Incoming Travelers

Effective Monday, June 1, 2020, as part of Guam's effort to contain the introduction and spread of COVID-19 all persons entering Guam by air or sea shall be subject to voluntary quarantine at a GovGuam quarantine facility, or at designated and approved quarantine location for a period of 14-days.

All persons must sign a Voluntary Quarantine Acknowledgment and any persons who refuse to sign will be subject to Involuntary Quarantine.

Current residents of Guam, or persons who are essential healthcare or other essential workers, or persons at the Guam port of entry (POE) who traveled to Guam because of an emergency or personal hardship situation as determined and approved by Guam Department of Health and Social Services (DPHSS), may be allowed to complete the 14-day quarantine requirement at their home residence or rented lodging location.

All non-residents are subject to 14-day quarantine at a GovGuam designated quarantine facility. Any and all costs associated with the quarantine and/or treatment of individuals who are subject to restricted entry into Guam pursuant Executive Orders 2020-04, 2020-11, and 2020-14, shall be the responsibility of the individual and the carrier that the individual contracted with to travel to Guam.

As this is an evolving process, these guidelines are subject to revision. We recommend that any medical appointments to any place outside of Guam be delayed until the situation with COVID-19 has settled.

If you have a need for urgent off-island medical care, please contact our team to discuss provider alternatives.

Customer Service: (671) 647-3526 Medical Referral Services (MRS): (671) 300-5995

The DPHSS Guidance Memo 2020-11 can be viewed at: http://dphss.guam.gov/covid-19-dphss-mandatory-quarantine-procedures/.

