

MEMO TO: CLINIC MANAGERS, BILLING MANAGERS, AND PROVIDERS

Effective 02/27/2024

Hafa Adai Providers!

To promote better tracking system and timeliness of sending *denial letters*, we would like to seek your assistance in providing your point of contact's email address, on who would be the intended recipients of these denial letters. *We would no longer provide these denial letters whenever you pick up your checks or drop off your claims.* These password protected emails will be all sent to your respective point of contact via email.

Please submit the following information - **Name, Title, Email, Phone Number** - to tc.provider@takecareasia.com and claims_team@takecareasia.com

If you encounter any issues or have further questions or clarification, feel free to contact our dedicated support team can call **671-647-3526** or email customerservice@takecareasia.com

Thank you for your continued support and partnership.