

P.O. Box 6578 Tamuning, Guam 96931 Telephone: (671) 647-3526 Fax: [671] 647-3542

## Deductible, Reimbursement and **Out-of-Pocket Maximum Member Claim Form**

| OFFICIAL USE:                                     |
|---|
| Customer Service Representative<br>Name & Initial |
| RECEIVED  |

| OFFICIA | AL USE:                   |
|---------|---------------------------|
|         | oresentative<br>& Initial |
| REC     | EIVED                     |

| Last Name:                              |                 | First Na | me:                                    |                     |               | MI:       |
|---|-----------------|----------|--|---------------------|---------------|-----------|
| ID:                                     |                 | DOB:     |  |                     |               |           |
| Home Telephone:                         | Work Telephone: |          |  | Other:              |               |           |
| Check will be mailed to current         | address on file | Cherep   | eck will be picke<br>resentative (ID r | d up by Morequired) | ember or a    | uthorized |
| Member's relation to subscriber S       | ubscriber 🔲     | Spouse   | □Child                                 | o                   | ther          |           |
| SUBSCRIBER INFORMATION                  |                 |          |  |                     |               |           |
| Last Name:                              |                 | First Na | ne:                                    |                     |               | MI:       |
| ID:                                     |                 | DOB:     |  |                     |               |           |
| UPDATED INSURANCE INFORMAT Primary ID#: | ION             |          | Secondary ID#:                         |                     |               |           |
| Primary Carrier:                        |                 |          | Secondary Carrier:                     |                     |               |           |
| □ NetCare □ SelectCare                  | □StayWell       |          | □NetCare                               | □Sel                | ectCare       | □StayWel  |
| ☐ TakeCare ☐ MediCare ☐ Other           |                 |          | ☐ TakeCare                             | e 🗆 Me              | diCare        |           |
| Subscriber Name:                        |                 |          | Subscriber Name:                       |                     |               |           |
| Subscriber DOB: Relationship            | :               |          | Subscriber DOB:                        |                     | Relationship: |           |
|   |                 |          |  | (                   |               |           |

Page 2 must be completed.



## Deductible, Reimbursement Out-of-Pocket Maximum Member Claim Form

## **REQUIREMENTS** (when applicable)

| Outpatient Medical              | Inpatient Medical               | Pharmacy                           | Dental                          | PI Travel                     |
|---------------------------------|---------------------------------|------------------------------------|---------------------------------|-------------------------------|
| Provider name                   | Provider name                   | Pharmacy name                      | Provider name                   | Business name                 |
| Provider contact info           | Provider contact info           | Pharmacy contact info              | Provider contact info           | Business contact info         |
| Provider W-9 tax form           | Provider W-9 tax form           | Prescribing physician              | Provider W-9 tax form           | Date(s) of service            |
| Date(s) of service              | Date(s) of service              | Prescription slip (outside the US) | Date(s) of service              | Pertinent medical records     |
| Diagnosis (ICD) code(s)         | Diagnosis (ICD) code(s)         | Fill date(s)                       | Procedure (CDT) codes           | Airline itinerary             |
| Procedure (CPT) code(s) &       | Revenue code(s)                 | Medication Name                    | Quad/tooth/surface              | Airline boarding pass         |
| modifiers                       | Itemized billed charges         | NDC#                               | Itemized billed charges         | Official Lodging info         |
| Itemized billed charges         | Pertinent medical records       | Dosage/quantity                    | Treatment plan                  | Lodging dates                 |
| Pertinent medical records       | Official proof of payment       | Pertinent medical records          | Pertinent dental records        | Official proof of payment     |
| Official proof of payment       | Travel document (if applicable) | Official proof of payment          | Official proof of payment       | Notice of Benefit Eligibility |
| Travel document (if applicable) | Explanations of benefits        | Travel document (if applicable)    | Travel document (if applicable) |                               |
| Explanations of benefits        | UB04 Claim Form                 | Explanation of benefits            | Explanation of benefits         | Deductible and                |
| *If injury from an accident -   | *If injury from an accident -   | ·                                  | '                               | Out-of-Pocket Maximum         |
| Cause and Place of accident     | Cause and Place of accident     |                                    |                                 | UB04 or HCFA Form/CMS         |
| and Police report               | and Police report               |                                    |                                 | 1500<br>Original Receipts     |

## **CLAIM INFORMATION**

|      |      | Paid              | Official Use |
|------|------|-------------------|--------------|
| From | inru | Amount            |              |
|      |      |                   |              |
|      |      |                   |              |
|      |      |                   |              |
|      |      |                   |              |
|      |      |                   |              |
|      |      |                   |              |
|      |      |                   |              |
|      |      |                   |              |
|      | From | Date(s) From Thru |              |

Claim forms for reimbursement must be submitted no later than ninety [90] days from the date of service. Claim forms for deductibles and out-of-pocket maximums must be submitted no later than ninety [90] days from the date the deductible or out-of-pocket maximum is met. Claim forms must include all original receipts and all required documentation stated above. All claims will be processed based on eligible charges for Participating and Non-Participating Providers. You are responsible for any excess charges over eligible charges. TakeCare will not process any claim forms or supporting documentation submitted in a foreign language unless the documentation is translated to English. Reimbursements are generally issued within thirty (30) business days from receipt of a completed claim form and supporting documentation.

| ACKNOWLEDGMENT & AUTHORIZATION  |             |  |  |
|---|-------------|--|--|
| I hereby certify that the above information is true, accurate and complete. I acknowledge that this claim form, and all required documentation, must be submitted as provided in the above Requirements section. The failure to timely submit claim forms will result in expenses not being covered. I understant that all claims will be processed based on eligible charges for Participating and Non-Participating Providers. I also understand that my claim(s) may be delayed and/or denied if any requirements are not submitted timely or in compliance with the above Requirements section. Further, I authorize the release of any protected health information required by TakeCare to process my claim(s). |             |  |  |
| Member Name/Signature   | Date Signed |  |  |
|   |             |  |  |