

For immediate release

TakeCare, Guam Regional Medical City sign limited-term agreement

TakeCare Insurance Company, Inc. ("TakeCare") and Guam Regional Medical City ("GRMC") announce that they have entered into a limited-term agreement under which eligible TakeCare commercial/private sector and federal members will have access to covered and approved services under the TakeCare member's in-network benefits plans at GRMC starting February 1, 2021. This limited-term agreement also retroactively covers services provided by GRMC to eligible TakeCare members for covered services from March 14, 2020, the start of the public health emergency.

Under the limited-term agreement, and only for the duration of the public health emergency, TakeCare eligible members may continue to access GRMC as an in-network provider for emergency, inpatient, and outpatient services including cardiology, general surgery, hematology/oncology, hyperbaric oxygen therapy and wound care, infectious disease, laboratory, neurology and neurosurgery, orthopedics, patient education, pulmonology, radiology, and rehabilitation services (e.g., physical therapy and speech therapy).

"We are constantly reviewing the provider network we offer our members," said Arvin Lojo, TakeCare Health Plan Administrator. "This agreement allows TakeCare members to access GRMC's medical services for the duration of the public health emergency."

"We are pleased to sign this limited-term agreement with TakeCare during the COVID-19 pandemic," said Dr. Michael W. Cruz, GRMC President & CEO. "We hope to negotiate a long-term agreement so that TakeCare members will be able to continue receiving in-network access to GRMC's specialized healthcare services when the public health emergency is lifted by Governor Leon Guerrero."

If you would like more information regarding your TakeCare coverage or benefits, please contact TakeCare Customer Service at (671) 647-3526, or Toll Free at 1-877-484-2411 or email at customerservice@takecareasia.com.

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About TakeCare

For almost 50 years, TakeCare Insurance Company, Inc. has been providing public and private employer groups, their employees, retirees, dependents and survivors comprehensive medical and dental insurance to its members in Guam, CNMI, Palau, and American Samoa. The breadth of TakeCare health plan offerings and culturally diverse staff provide its 30,000+ members with access to the largest health network in Micronesia with more than 100 medical providers, 40 dental providers, and 20 pharmacies in the region. <https://takecareasia.com>

About Guam Regional Medical City

Guam Regional Medical City (GRMC) is a 136-bed acute care hospital in Dededo. We provide world-class medical care to the residents of Guam, the CNMI, Palau, the FSM, and the Marshall Islands. GRMC is committed to meeting the health needs of Guam and Micronesia through a full range of specialized medical services. GRMC strives to be a center of excellence for cardiac care, advanced stroke care, comprehensive cancer care, and by providing a variety of treatments for diabetes, among other diseases. www.grmc.gu

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